

Pre Bid Clarifications

Operations and Maintenance of Electrical and Fire fighting systems including substations at ICTS Campus

GEM/2024/B/4821503

Sr. No.	Query	Clarification
1	Is the tender for Non comprehensive AMC?	Yes, this is a non comprehensive AMC contract.
2	Whether SD will be accepted in the form of BG and can be clubbed with PBG.	Yes, SD can be clubbed with PBG in the form of BG.
3	The rates quoted shall be valid for a period of two years. Can Price Variation Clause be considered? Will the minimum wages escalation be reimbursed.	The rates quoted shall be valid for two years. The bidders are required to take into consideration the VDA revisions for the next two years while quoting.
4	All the manpower will be deployed at site shall be on third party payroll. However, we shall be responsible for entire scope of work deliverables, selection, training & performance including labour statutory compliance (like EPF, ESI, Insurance, License etc..) of the said staff. Also, We can give Indemnity bond/undertaking for this to ICTS for labour compliances. Please confirm upon acceptance as per same.	The tender is an Operations and Maintenance tender. The bidder shall quote for the cost of Operations and Maintenance. All deployed staff should be on bidder's payroll. No other deviation is accepted.
5	6. The rates quoted shall be valid for 2 years from the date of Work Order followed by joint agreement. Will the extension after one year be mutually agreed by both parties. Please confirm.	The Centre has the discretion of extension of the contract for the second year. However, if the Contractor is not willing to continue for the second year should intimate the center atleast three months in advance before the completion of the contract and the agency would be liable to continue till finalisation of the new tender in such case on the existing terms and condition of the tender.
6	Applicability of Shops & Establishment Act as the Minimum Wages Act (Central) is to be considered	Yes.
7	Minimum Wages as on 01 Oct 2023 has been considered in the tender. Please confirm, if we shall consider this tender rate or rates from latest revision issued by Ministry of Labour & Employment, Office of the Chief Labour Commissioner (C) New Delhi on 1st of April 2024.	As per tender terms, consider the rates as applicable on 01 Oct 2023. However the bidder should account VDA rises (current & upcoming) while quoting.
8	No. of days operations is 365 days for a few and 313 days for some operations. Please clarify	The 24 x 7 operations will be considered for 365 days and operations in general shifts will be considered as 313 days in a year.
9	Whether MSME will be considered for EMD exemption	Yes, as per tender terms - "MSEs are exempted from payment of EMD subject to furnishing of relevant valid certificate (Udyam Registration) for claiming exemption as per privilege rules of Government of India"
10	The manpower mentioned in the tender document is not sufficient. 1 skilled technician and 1 Helper would be additionally required to carry out the operations. Please clarify.	This is a Works contract for Operations and Maintenance. The bare minimum manpower requirement is based on the current operations. However, the bidder has the flexibility to quote based on the requirement. As per tender terms "It is completely the contractor's responsibility to fix the staff deployment pattern and to fulfill the requirements of ICTS"

