

Pre Bid Clarifications

Tender for Annual Maintenance Contract for General Maintenance and HVAC Systems

Ref: ICTS/TIFR/2021-22/SER-32

Online Meeting held on 03 August 2021

Sl. No.	Query	Clarification
1.	Is the Contract for 3 Years ?	Yes, the Contract is initially for a period of 12 (Twelve) months and if the services are found to be satisfactory, the contract may be extended for a further period of two more years (one year at a time) on the same terms and conditions.
2.	Is VDA revised for every 6 months and is it reimbursed ? Should the quotes be including GST?	Yes for both the points.
3.	Should the prices for the consumables, repairs and services and sensors etc quoted	Yes the prices should be valid for 03 (Three) years
4.	Is the list mentioned in Mandatory items in the tender document required ?	Yes, they are mandatory
5.	Salaried above 21,000 & 15,000 are not eligible to ESI & EPF respectively	EPF should be restricted to 15000 salary and health insurance needs to be taken for the employee whose salary is above 21000 (Premium should be equivalent to total annual ESI deduction Employer & employee on 21000). The premium can be added under other allowances.
6.	ESI 3.15	ESI 3.25 (an addendum will be issued)
7.	Can the price for uniforms/ shoes be increased?	The cost of uniform/ shoes/ safety items, washing is revised to Rs. 800. Vendors can quote additional amounts under the head other allowances.
8.	15/16 days earned leave	It should be covered under leave wages (6% max) and reliever charges (1/6 th)
9.	PF contribution of the employer in the tender document is 13.61% on Basic +VDA but restricted to Rs.6,500/- (Basic + VDA) per month.	Addendum will be published (Restricted to 15,000)
10.	Is it required to submit the Solvency certificate of current month	Solvency Certificate not older than six months only will be valid.

11.	Is Authorisation letter required from Kirloskar chillers	Yes, It is required to assure that the bidder gets the genuine parts for the maintenance, which will not affect the smooth operations of the HVAC system.
12.	Age of the Equipment on site/ Commissioning date	06 (six) Years old / installed in June 2015.
13.	Current Service provided AMC or CAMC	All the services are AMC.
14.	Is it a holiday on National Festival and State Festival days ?	No, Since the operations are 24/7 and on shift basis, it will not be applicable
15.	The bidders should have at least 3 years of experience in erection, commissioning, operation, and maintenance of a >450Tr capacity HVAC system through BMS. Proof for the same in the form of a work certificate shall be enclosed.	Mandatory to have experience in erection, commissioning, operation, and maintenance of a >450Tr capacity HVAC system through BMS. Proof of this in the form of Work Completion Certificate clearly mentioning the benchmark capacity.
16.	Any other document proving the credentials and suitability for the HVAC AMC work	Work Completion Certificates from clients
17.	Is the Proposed Qualified technical staff pattern matching the minimum as prescribed in the tender conditions?	The bidder has to ensure that the proposed staff meets the minimum staff requirement as per the tender.
18.	Does The estimated cost include GST?	Yes
19.	Is the estimated price for only 12 Months or 3 Years ?	Estimated cost is for one year.
20.	Is maintenance included or only monitoring in Battery Management System (BMS) Direct Digital Controls (DDC)	Maintenance is included with operations and monitoring.
21.	Can the same manpower be used for Plant Maintenance (PM) related work or should separate manpower required	Same manpower can be used for the work included in the scope of the tender.
22.	Is sub contracting valid for other authorised vendors like Voltas ?	No. Subcontracting is not allowed. The agency should directly participate in the tender. However, any authorized vendor can individually participate in the tender.
23.	Details of all the equipment	Enclosed in the tender document

The pre-bid clarifications and Addendum No 1 should be duly sealed and signed and enclosed with the technical bid. Price Bid in the format Addendum 2 should be enclosed in Cover 2 of the bid. Failure to comply may result in disqualification.