



Ref no: ICTS/TIFR/RFQ/39/2018-19

Date: 23.08.2018

**ENQUIRY**

To,

Dear Sir,

**Subject: Enquiry for Providing Non- comprehensive AMC of IP Phones, Supply and Installation of IP Phones and IP to Analog Adapter**

Please let us have your lowest Quote for the following.

Sl. No	Item Description	HSN/SAC Code	Qty	Rate per unit Rs.	Amount Rs.
1.	Renewal of AMC/Warranty for Cisco Unified Communications Manager (CallManager) infrastructure for 3 years  Existing Cisco TAG Contract Number: 94921819 System version: 10.5.2.10000-5  Cisco CISCO2911-V/K9, PAK /Serial No: FGL1922110D, SKU: CONSNT-291; Cisco CISCO2911-V/K9, PAK /Serial No: FGL1922110E, SKU:CON-SNT-291; Cisco BE7M-M4-K9, PAK /Serial No: FCH1920V1BQ, SKU:CON-SNT-BE7; Cisco VMW-VS5-HYP-USEL, SKU:CON-ECMU-V; Cisco BE7M-M4-K9, PAK /Serial No: FCH1920V1HM, SKU:CON-SNT-BE7; Cisco VMW-VS5-HYP-USEL, SKU:CON-ECMU-V;		1 No.		
1.1	Warranty - 4 <sup>th</sup> and 5 <sup>th</sup> year. (Optional but mandatory to quote)				
2	Supply and installation of Cisco Unified SIP Phone 3905 along with required Cisco CUCM License  Scope of work includes creating/adding necessary profiles in CUCM to integrate the above IP phones & necessary licenses for the same.  Ref Part Number* Cisco Cisco Unified SIP Phone 3905, Charcoal, Standard Handset, PART Code:CP3905=; Cisco SNTC-8X5XNBD Cisco Unified SIP Phone 3905, Charcoal., PART Code:CONSNT-CP3905; Cisco UC Manager-10.x Essential User		20 No.		



	License User, PART Code:LIC-CUCM-10XESS-A; Cisco SWSS UPGRADES UC Manager-10.x Essential User License U, PART Code:CONECMU-LIC0ESSA;				
3	<p>Supply and installation of Cisco UC 2 Port Analog Telephone Adapter (with power supply), along with Cisco CUMC License (2 line/extension)</p> <p>Scope of work includes creating/adding necessary profiles in CUCM to integrate the above analog telephone adapters &amp; necessary licenses for the same.</p> <p>Ref Part Number* Cisco UC Manager-10.x Enh Plus Single User License, PART Code:LIC-UCM-10XENHP-A; Cisco SWSS UPGRADES UC Manager-10.x Enh, PART Code:CON-ECMU-LICMEHPA; Cisco UC 2 Port Analog Telephone Adapter, PART Code:ATA190; Cisco SNTC-8X5XNBD UC 2 Port Analog Telephone Adapter, PART Code:CON-SNTATA190;</p>		10 No.		
4	<p>Supply and installation of Cisco CUMC Licenses to integrate 3rd Party Video Conferencing Devices or any other SIP enabled devices to ICTS's CUCM server (ex : Polycom,Lifesize Codec, TesiraFORTÉ VI DSP etc.)</p> <p>Scope of work includes creating/adding necessary profiles in CUCM to integrate any SIP enabled devices &amp; necessary licenses for the same.</p> <p>Ref Part Number* Cisco UC Manager-10.x Enh Plus Single User License, PART Code:LIC-UCM-10XENHP-A; Cisco SWSS UPGRADES UC Manager-10.x Enh, PART Code:CON-ECMU-LICMEHPA;</p>		10 No.		
	<b>Sub Total</b>				
	<b>Add: GST</b>				
	<b>Total Amount in Rupees</b>				

\* Only for reference.





### Pre-qualification for bidder

1. The bidder should be OEM or a Authorized Partner of the Manufacturer of the offered solution. Necessary OEM certificates along with undertaking for the same have to be provided by all Authorized partners.
2. Item no. 1 should carry a comprehensive warranty of minimum 3 years with NBD onsite support. All service & technical support must be provided by OEM directly to ICTS. Warranty for years 4 and 5 are to be submitted as a separate line item.
3. Item no. 2 & 3 should carry a warranty of minimum 1 years with NBD onsite support. All service & technical support must be provided by OEM directly to ICTS.

### Terms & Conditions:

The bids/ quotation addressed to “International Centre for Theoretical Sciences – TIFR”. You are requested to superscribe our enquiry number and due date on the envelope.

All duties, taxes, surcharge and cess as currently applicable must be stated in your quotations, separately. Otherwise your quote is liable to be rejected.

- 1) DUE DATE FOR SUBMISSION OF QUOTATION AGAINST THIS ENQUIRY IS 05/09/2018 till 15.00 Hours.
- 2) QUOTATIONS RECEIVED AFTER THE DUE DATE SHALL BE REJECTED.
- 3) The Validity of your quotation should be for 60 days from the date.
- 4) Service to be made at ICTS-TIFR (at vendor's own arrangement), Survey No. 151, Shivakote Village, Hessarghatta Hobli, Bangalore North – 560089.
- 5) Delivery & Installation Period: 3-4 weeks from the date of acceptance of the order.
- 6) Liquidated damage: In case the item is not supplied within the agreed delivery schedule and after a grace period of 07 days, then liquidated damages will be imposed automatically and will be deducted from the bill of the vendor at the rate of 0.5% per week, subject to a maximum of 10% of the order value.
- 7) **Payment:** Within 15 days after delivery, acceptance & satisfactory installation.
- 8) Any dispute or differences that may arise between the parties shall be referred to the sole arbitration of the Centre Director or his nominees. The decision of the arbitrator shall be final and binding on the parties. The venue for arbitration shall be Bangalore. The provisions of the Arbitration and Conciliation Act, 1996 as amended from time to time shall apply. The Courts in Bangalore shall have exclusive jurisdiction to deal with any or all disputes between the parties.

For and on behalf of International Centre for Theoretical Sciences-TIFR

Authorized Signatory  
Administrative Officer - 'C'

International Centre for Theoretical Sciences  
Tata Institute of Fundamental Research  
Survey No. 151, Shivakote,  
Hessarghatta Hobli, Bangalore - 560 089.