

TENDER FOR SECURITY COVERAGE SERVICES

**This tender document contains 28 pages
(Page 1 to 25 Cover – I Techno-Commercial Bid)
(Page 26 to 28, Cover – II Price Bid)**

Tender Fees – Rs. 1,000/- (Rupees One Thousand only)

(Tenderers who download the tender document from
Portal should enclose a DD alongwith Technical Bid
for Rs. 1,000.00 towards tender fees)

**Estimated Cost: Rs 165 Lakhs
Earnest Money Deposit: Rs. 3,30,000/-
(Rupees Three Lakh Thirty Thousand only)**

Last date for submission: 19 May, 2017 till 15.00 hrs

**Tender opening date & time: 19 May, 2017 at 15.30 hrs
(Only Techno – Commercial Bids)**

Ref: ICTS/TIFR/SER/W-14/2017

Tender Notice No. 017/APR/2017

Sealed tenders are invited from Registered and Licensed Contractors of repute for Job Contract at ICTS-TIFR, SURVEY NO 151, SHIVAKOTE VILLAGE, HESSARGHATTA HOBLI, BANGALORE NORTH.

Pre-Bid Meeting: For information / technical details / clarifications required by the tenderers, a Pre-Bid meeting will be held on 05 May, 2017 @ 11.00 hrs at ICTS – TIFR, SURVEY NO 151, SHIVAKOTE VILLAGE, HESSARGHATTA HOBLI, BANGALORE NORTH – 560 089. The tenderers who are interested in participating in the tender and who have purchased the tender documents are requested to attend the same. Interested tenderers are requested to mail their pre-bid queries to purchase@icts.res.in by 04/05/2017.

Please read carefully instructions for the tenderers and scope of work.

The prospective contractors should note that high quality of service and professional approach is the essence of this contract.

Important instructions for the tenderers

- A) Contractor should have minimum 5 years' experience in providing Security Services in reputed organizations. The contractor should have executed a single contract of at least Rs.132 lakhs or two contracts of at least Rs.100 lakhs each or three contracts of at least Rs.66 lakhs each during the last 2 financial years.

- B) The contractor should have a valid **PAN** number issued by the Income-Tax Authority.
- C) The contractor should have a valid **Registration Certificate** of the firm / agency / company.
- D) The contractor should have a valid **License** issued by the Police Department (Dy. Inspector General of Police, Karnataka).
- E) The contractor should have valid **ESI & PF registration certificate**.
- F) **Security Considerations:** The persons deployed by the agency should NOT have any adverse police records/ criminal cases against them. The agency should make adequate enquiries about the character and antecedents of the persons whom they are deploying. A certificate to this effect is to be furnished by the Security Agency to whom the contract shall be awarded.
- G) Having regard to the scope of work, qualification, training and experience that are required for the job, the Contractor should offer such emoluments and benefits to the people to be employed by the agency which takes into account:
 - a) Qualification, Training and Experience of the deployed personnel.
 - b) Annual increase in Salary on account of revision of Basic Wages + V.D.A.
 - c) Emoluments which are well above the minimum wages as prescribed under the Minimum Wages Act. (Central Rules).
- H) **The tenders should be submitted in two sealed covers.** This tender will be evaluated under 2 cover bid system, i.e.

The Techno-Commercial and Financial / Price Bids shall be submitted simultaneously in two cover (sealed) system.

The proposals shall be evaluated in two stages: (1) Techno-Commercial and (2) Price / Financial. A minimum qualifying mark is set and only those contractors whose technical proposals score the minimum mark of 70% shall be considered for financial evaluation.

Thereafter, financial proposal shall be evaluated. The commercial lowest bidder shall be the first preferred contractor for the award of work.

- I. The **First sealed cover - COVER I** should be superscribed “**Techno-Commercial Bid**” and should contain Annexures A-F duly accepted, signed by authorized signatory with seal.

The cover shall also contain the following documents:

- (i) Company profile including previous experience of manpower deployment to Government Departments, Multi - National companies, etc. Please attach copies of Work Orders, Completion Certificate, etc.
- (ii) Acceptance of terms and conditions specified in these tender documents.
- (iii) Availability of:
 - a. Training Centre
 - b. Fire Fighting / First Aid Instructors
 - c. Control Room
- (iv) Action and arrangements in case of terrorist attack.

- (v) Selection Process of security staff. Imparting training to deployed security staff. Checking of deployed security staff by Agency. Deployment pattern of security personnel including the number of Guards / Supervisors to be deployed.
- (vi) Total Strength, Nominal Roll and Bio-Data of the Security Staff.
- (vii) Agency's MD, COO, GM (OPS) visits to deployed locations.
- (viii) Record maintenance at deployed location.
- (ix) Demand Draft /Bank Guarantee in lieu of Earnest Money Deposit
- (x) Solvency Certificate issued by the agency's banker
- (xi) A copy of the valid License issued by the Police Department (Dy. Inspector General of Police, Karnataka).
- (xii) Work Order copy of a single contract worth at least Rs.132 Lakhs or two contracts worth at least Rs.100 lakhs each or three contracts worth at least Rs. 66 lakhs each during the last 2 financial years.
- (xiii) Copies of valid PAN number issued by the Income-Tax Authority, Registration Certificate of the firm/agency/Company and proof of at least 5 years' experience in providing Security Services in reputed organisations.
- (xiv) Copies of ESI & PF Registration certificates.

II. The **Second sealed cover - COVER II** superscribed '**Price Bid**' should contain **Annexure G** - rates to be quoted on monthly basis for normal duty of 8 hrs per day per person.

- ☐ The above mentioned two covers shall be sealed on the outside with wax seal bearing the logo/name of the company submitting the bid.
- ☐ These two covers shall be again put into a single wax sealed cover superscribed "**Tender for Security Coverage Services**". This should be addressed to the "**Administrative Officer**", **ICTS - TIFR, Survey No.151, Shivakote, Hesarghatta Hobli, Bangalore – 560 089** and shall be sent by post/courier so as to reach before the prescribed date and time.
- ☐ **The Techno-Commercial Bid will be opened on 19 May, 2017 at 15.30 hrs.**

On the date of tender opening (**ie on 19 May, 2017**), only the Techno-Commercial bids shall be opened in the presence of attending tenderers. The Techno-Commercial bids shall be evaluated subsequently and only the shortlisted firms will be called for attending the price bid opening. Intimation for attending the price bid opening shall be sent to the short listed firms in advance.

Earnest Money Deposit : Rs. 3,30,000/- (Rupees Three Lakh Thirty Thousand only) EMD shall be submitted along with the "Techno-Commercial Bid" in the form of a demand draft drawn in favour of "International Centre for Theoretical Sciences, Bangalore" and the DD should be from a Nationalised / Scheduled bank. Alternatively, a Bank Guarantee from a Nationalised / Scheduled bank may be provided (no other mode of payment will be accepted). The Bank Guarantee should be valid for 6 months from the date of opening. Bids not accompanied with Earnest Money Deposit shall be rejected. The EMD amount is liable to be forfeited, if the successful bidder fails to accept the Work Order or withdraws, or amends, impairs or derogates from the tender in any respect within the period of validity of this tender. The EMD amount of the unsuccessful bidders shall be refunded once the order is released on the successful bidder.

The EMD may be forfeited:

- a. If the bidder withdraws the bid during the period of bid validity specified in the tender.
- b. In case a successful bidder fails to furnish the Performance Bank Guarantee.
- c. If the bidder fails to furnish the acceptance in writing, within 7-days of award of contract/order.

The following conditions of Tender and Scope of Work shall be considered as “Essential Experience”.

1. Experience in combat & crisis management.
2. Training in first aid & medical.
3. Training in fire safety in modern equipment like Novec Fire Suppression system, firefighting and servicing of first aid firefighting equipment.

Conditions of Tender

1. Quotations must be submitted giving complete details using enclosed tender papers.
2. **The rates quoted shall remain valid for a period of 180 days from the date of opening of price bids.**
3. Each page of the offer should bear the signature, date, name and title of the person signing the offer, and a rubber stamp indicating the full name, address, phone no and Fax No. of the firms.
4. This tender document/form is not transferable. Only the party to whom the tender documents have been issued shall be entitled to quote.
5. Bids containing erasures or alterations will not be considered, unless countersigned by the authorized signatory.
6. The total amount should be written both in figures and in words and if there is any discrepancy between the two, the amount in words will only be accepted.
7. Bids which do not comply with the above conditions are liable to be rejected.
8. ICTS shall be under no obligation to accept the lowest or any tender received in response to this tender notice and shall be entitled to reject **any or all** tenders without assigning any reason whatsoever.
9. The Centre reserves the right to split the contract in parts and award them in pieces to the successful bidders or to delete the contract in parts after entering into the contract.
10. No questions or items in the Annexures shall be left blank or unanswered. Where you have no details or answers to be provided a ‘No’ or ‘NIL’ or ‘Not Applicable’ statement shall be made as appropriate. Forms with blank columns or unsigned forms will be summarily rejected.

11. The tender form should be filled and sealed so as to reach ICTS latest by **15.00 hrs on 19 May, 2017**. The contractor chosen will have to undertake the work within 10 days from the receipt of the Work Order.
12. Bids shall be accompanied by the following, failing which the offers are liable to be rejected:
 1. License and Registration Certificate issued by competent authority
 2. Organization Structure
 3. List of works on hand/carried out during the last 5 years
 4. Performance Certificate from the existing client(s)
 5. ESI & PF Registration Certificate.
 6. Annexures B,C,D and G duly filled in
 7. The entire tender document duly countersigned (as a token of acceptance of all terms and conditions indicated in the documents)
 8. Earnest Money Deposit
13. All annexures, attachments / drawings (if any) to this enquiry shall be read as part and parcel of this enquiry.
14. Deviation (s) indicated in Annexure D are not automatically accepted: only if such deviation(s) if any indicated by tenderer has / have been specifically accepted in the Work Order, such deviation are deemed to have been accepted and become part of the agreement.
15. All the bids shall be in the prescribed annexure forms and bear the signature, date, name and designation with company seal of the person signing the offer and name and address of the firm. The envelope containing the bids shall be superscribed **“Tender for Security Coverage Services”** and **Ref No. ICTS/TIFR/SER/W-14/2017**

IV. DEFINITION OF TERMS :

1. Centre or ICTS means International Centre for Theoretical Sciences, Tata Institute of Fundamental Research, SURVEY NO 151, SHIVAKOTE VILLAGE, HESSARGHATTA HOBLI, BANGALORE NORTH.
 2. The words contractor, bidder, firm, agency mean the person to whom the work may be awarded.
 3. Work Order, Purchase Order or Order shall mean the Work order/contract with associated specifications, tender documents, etc. executed between the Centre and the successful contractor(s) including any other documents agreed between the parties or implied to form part of the contract.
1. **Scope of contract**
 - 1.1 The following annexures are part of the tender document under reference:
 - a) Annexure – A – Scope of work
 - b) Annexure – B – Profile of experience in Security Services
 - c) Annexure – C – Schedule of Experience of last 5 years
 - d) Annexure – D – Schedule of Deviations from specifications / conditions
 - e) Annexure – E – Statutory obligations
 - f) Annexure – F – Schematic diagram of ICTS for posts
 - g) Annexure – G – Price Bid

The Tenderer shall fill in Annexures B, C, D and G completely and submit them along with their bids. All details and columns shall be filled and if Annexure D or a particular column(s) in any annexure(s) does/do not apply, it may be indicated by saying why it is not filled (for e.g. 'no deviation', not applicable, not relevant, etc.) – leaving blank columns or a bare hyphenation will disqualify the bidders.

- 1.2 The details of rates and number of personnel required for carrying out the work shall be indicated by the contractor in Annexure 'G'
- 1.3 Once the Work order is issued, the contractor will receive instructions from an Officer designated for this purpose (Officer-in-charge) or his authorized nominee and the contractor thereby undertakes to abide by his/her suggestions/instructions, etc. as regards services in this agreement.
- 1.4 Addition/alterations in scope of work: Any alteration or addition to the scope of work will be communicated to the contractor and the contractor shall carry them out. For any reduction/increase in the scope of work, the increase/decrease in the rates shall be negotiated and finalized simultaneously.

2. **Quality and Scope of Services**

- 2.1 The contractor shall appoint trained staff who have a good bearing and maintain high standards of turn out, maintain the number and quality of staff as contracted to ensure there is no hold up of any service for any reason whatsoever. Any deficiency in the number of staff deployed will entail reduction from the compensation payable as decided by the Centre. The contractor as soon as the agreement is signed shall submit a list and bio-data with photo of their workmen/supervisors/others indicating their name, age, qualification, experience and salary along with copy of appointment orders issued to them. As and when there is a change in the staff posted, a revised list and bio-data with photo shall be submitted along with copy of appointment order issued to the new appointee/appointees, simultaneously. Security Considerations: The persons deployed by agency should NOT have any adverse police records /criminal cases against them. The agency should make adequate enquiries about the character and antecedents of the persons whom they are deploying. The successful bidder to whom the work is awarded shall have to submit an undertaking in writing to this effect.
- 2.2 It is normally understood and agreed between both the parties that the Centre will not be responsible or be liable for any laws that are in force/that may come into force from time to time in respect of personnel engaged by the contractor and the contractor alone will be solely responsible for the terms and conditions of their services, safety, health, statutory requirements, etc.
- 2.3 The contractor shall depute such officers and supervisors as proposed by him, who shall be available on site to supervise the contract employees and interact on daily basis with Security Officer / Officer-in-Charge regarding delivering the specified service.
- 2.4 It is understood and agreed that the contractor will be held responsible for any disciplinary matters arising out of the work or conduct of their employees and the contractor will take appropriate disciplinary action against those employees found indulging in any act of indiscipline in Centre's premises or in connection with the services referred to herein.

- 2.5 The contractor will immediately replace any employee found to be unfit in any manner immediately or on receipt of advice from any authorised person in ICTS.
- 2.6 The contractor shall maintain proper and detailed record for the job carried out by their employees and shall also maintain all records and returns as necessary for carrying out the work smoothly and as provided under the Contract Labour Act, Minimum Wages Act (Central or State whichever is highest), ESI Act, PF Act, etc., as relevant and applicable from time to time.
- 2.7 The contractor shall be solely responsible to comply with all legal and statutory requirements that arise out of this tender agreement and in respect of the employees engaged by the contractor in fulfilment of the contractual obligations stated herein. An indicative list of these statutory obligations is at Annexure "E". It is understood and agreed that the contractor will provide decent uniforms, badges/ID cards with photos and safety equipment and shoes to their employees. It is the contractor's responsibility to have them periodically checked medically so as to ensure that medically fit staff only is deployed for the work.
- 2.8 The contractor shall provide a copy of Police Verification Certification from native place of each individual, while deploying the security personnel.
- 2.9 Security Guard should be of average height -160 cms and preferably below 50 years of age. Security personnel must qualify physical efficiency test, such as, running, walking, push-ups etc.

Fitness Check for Security Personnel:

- A) Hearing - Free from hearing defect.
 - B) Eyesight - Far sight vision 6/6, near vision 0.6/0.6 with or without correction, free from color blindness, should be able to identify and distinguish color display of the security equipment and read and understand the display in alphabets and numerals.
 - C) Blood pressure and blood glucose levels should be normal
 - D) Stamina - Should be able to run 1 km. in 6 minutes.
 - E) Height should be minimum 160 cm, chest should be 80 cm with an expansion of 4 cm and weight should be according to standard table of height and weight.
 - F) Disease free: Candidates should be free from any contagious or infectious disease.
 - G) Body Mass Index levels should be normal and the individual should not be obese.
 - H) Please note that the security agency should conduct weekly drills to ascertain the physical and medical fitness of the deployed staff. Any attempt to deploy personnel who do not meet the required criteria will result in stringent action against the contractor.
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- 2.10 The contractor should prepare and submit Standing Operation Procedure (SOP) for each duty point / area, besides guidelines and instructions for duty personnel.
 - 2.11 The contractor should have Modern Equipment, Training Centre, Fire Fighting / First Aid Instructors, Control Room, etc. Investigation with regard to theft / pilferage to be carried out by the Agency.
 - 2.12 a) The contract employees should be covered under all statutory requirements like ESI, PF, etc. by the Contractor and the Contractor shall comply with all the formalities in this regard. Copy of challan and Schedule of Contract Employees for payment of ESI/PF/ELI, etc. will be enclosed with all (whether running/monthly or final) bills.

- b) The contractor shall pay Salary and other Allowances/Benefits as indicated by the contractor in their tender and accepted by ICTS. In order to ensure high quality of service and having regard to the scope of work and the appropriate level of expertise (i.e., qualification, experience) required for the job, the Contractor should pay such salary /wages which is higher than the statutory wages as prescribed by the Minimum Wages Act, so that quality of service is assured. Such salary shall be well above minimum wages.
- c) If the rates quoted by the contractor and accepted by the Centre includes bonus, charges for over time, uniform, staff, food, applicable yearly wage increase, miscellaneous, etc., details of what is provided, its cost, etc. shall be furnished periodically. The proof of payment for uniform cost, bonus and applicable wage increase, shall be furnished once in a year or before expiry of the contract, whichever is earlier. If proof of payment of all benefits like charges for over time, staff food, miscellaneous, etc., are not furnished once in 3 months and once in a year for uniform cost, bonus, applicable wage increase, the Centre reserves the right to withhold/recover such portion of the salary/benefits. However, the proof for payment of PF and ESI and name of such employees whom the PF & ESI has been paid shall be submitted along with each running/monthly bill.
- d) The Centre will have the right to inspect/ call for books/ registers/documents in relation to all matters referred to, in this tender or agreed later on. The Centre will also have all rights to make recoveries from the compensation, if any, that any statutory agency imposes upon the Centre due to the contractor's non-compliance with statutory obligations. A list of these as applicable at present is set out in Annexure 'E' attached. All payments in respect of ESI, PF, ELI, etc. shall be reimbursed by the Centre along with the monthly bills for the respective months only on submission of proof of payment and Schedule of Employees covered.
- e) The contractor shall maintain a muster roll, wages register of all men employed by them and all other documents and submit it to the Centre on the 1st of every month for the previous month or as necessary for inspection. The contractor shall provide all facilities for inspection/books/personnel on demand by ICTS or any Statutory Authority.
- f) The contractor should provide PF A/c number, ESI Card and photo Identity card to the contract employees posted at ICTS. This should be done immediately but not later than one month from the date of signing joint agreement. The contractor should ensure that the contract employees display this card prominently.

2.13 It is clearly understood and agreed upon that neither the contractor nor the contract employees shall have any claim on employment with Centre at any point of time and this arrangement is purely between the contractor and the Centre for specific services for a specified period.

2.14 The successful contractor shall indemnify/deemed to have indemnified the Centre for all claims/losses arising out of this tender. The contractor is deemed to have indemnified the Centre against any claim by any authority once the work order is awarded. In the event the Centre has to pay any individual, statutory body or any agency for reasons directly or indirectly attributable to this tender, the contractor only shall pay such claim/damages and even if the Centre is called upon to pay, such damages/penalties & or cost shall be recovered from the contractor's dues/amount payable or shall be paid by the contractor on a demand from ICTS. The successful bidder shall execute an irrevocable indemnity bond in an appropriate stamp paper in favor of ICTS that they would indemnify and keep ICTS indemnified and harmless against any claims, losses, expenses which ICTS may suffer or incur as a result of breach of contract. The contractor shall further agree that the indemnity herein contained shall remain in full force and effect during the pendency of the contract and that it shall continue to be enforceable till all dues under or by virtue of the said contract have been fully paid and all claims are discharged or till ICTS is satisfied that the terms and conditions of the joint agreement have been fully and properly carried out by the contractor. The contractor also should undertake not to revoke this indemnity during its currency save with

ICTS's previous consent in writing.

- 2.15 The contractor shall follow all rules as may be existing or may be framed from time to time at ICTS on all aspects covering this tender. Material movement, entry/exit of personnel, identity card, safety, etc. shall be according to procedures existing in ICTS as amended from time to time.

3. A. **Tenure**

- A. 1. The contract with the Centre will be initially for a period of 12 months and if the services are found to be satisfactory, the contract may be extended for a further period of 12 months. The Institute reserves the right to extend the contract to one more year on the same terms and conditions. The decision of the Centre in this regard shall be final and binding upon the contractor.

B. **Termination**

- B.1 Except as provided in Clause B.5 below, the contract could be terminated by either side by giving one month's notice in writing. If the notice period is not given, or if a shorter notice is given by the contractor, the entire security deposit shall be forfeited. Any other costs and or damages incurred by the Centre to maintain the services contracted to the contractor, on account of such short notice will be deducted from the dues payable to the contractor, or shall be paid by the contractor on demand if such dues fall short of such costs.
- B.2 In case of failure on the part of the contractor to complete the contract as per the terms of contract within the specified contract period and if such work is got done by the Centre from any party at a higher rate, the contractor shall be liable to pay the Centre the difference between existing rate and the rate of the new Contract.
- B.3 **Risk Clause:** Notwithstanding the other terms herein, the Centre at its option will be entitled to terminate the contract and to avail from elsewhere at the risk and cost of contractor either the whole of the contract or any part which the contractor has failed to perform in the opinion of the Centre within the time stipulated or if the same performance is not available, the best and the nearest available substitute thereof as deemed so by the Centre. The contractor shall be liable for any loss which the Centre may sustain by reason of such risk contract in addition to penalty.
- B.4 **Insolvency and breach of contract:** The Centre may, at any time, by notice in writing summarily terminate the contract without compensation to the contractor in any of the following events, i.e. to say:
- a. If the contractor being an individual or a firm any partner in the contractor's firm shall be adjudged insolvent or shall have a receiving order to order for administration of his estate made against him or shall take any proceedings for liquidation or composition under any insolvency act for the time being in force or make any conveyance or assignment of his effects or enter into any arrangement or composition with his creditors or suspend payment, or if the firm be dissolved under the Partnership Act, or

b. If the contractor being a company shall pass a resolution or the court shall make an order for the liquidation of its affairs or receiver or manager on behalf of the debenture holders shall be appointed or circumstance shall have arisen which entitle the court or debenture holders to appoint a receiver or manager, or

c. If the contractor commits any breach of contract not herein specifically provided always that such determination shall not prejudice any right of action or remedy which shall have then accrued or shall accrue thereafter to the Centre for any extra expenditure he is thereby put to but shall not be entitled to any gain on re-tender.

d. In the event of inadequate or unsatisfactory performance of duties by the contractor, the Centre shall have the right to bring to the notice of the contractor the default (s) on their part and the contractor shall ensure that the said default (s) is /are not repeated and /or are duly remedied, within a period of three days from the receipt of the said notice. Failing such remedial action, or in the event of the said default (s)'s being inadequately corrected, the Centre shall have the right to immediately terminate the agreement.

B.5 Notwithstanding any other clause herein, if there is any act of omission by the Contractor or the Contract employees which jeopardizes the safety/security of the Centre including, but not limited to:

- a) Theft or pilferage of property of ICTS
- b) Fire, flooding, breakage or damage
- c) Violence or physical attack on the Campus
- d) Any act or incident which may prove detrimental to the interests of ICTS -

the contract would be terminated without any notice. Further, the Contractor would be levied penalties, as deemed appropriate by ICTS. The decision of the Centre Director shall be final in such matters.

4. Payment Terms:

4.1 The contractor shall submit bills after completion of every calendar month and normally payment will be released within 15 working days from the date of submission of bill if the bill is complete and correct in all respects. The monthly bills submitted by the contractor shall only be for actual salary and other benefits paid by the contractor for the number of employees deployed as per contract with ICTS. If there is a shortage of employees of not less than 90% per shift of duty, as contracted, which has been adjusted by paying overtime by the contractor then the overall monthly claim bill submitted by the contractor shall not exceed the monthly total contract amount agreed upon between ICTS and the contractor. Claiming salary of employees not appointed/absent is an offence and if noticed, the contractor shall refund the entire salary along with such penalties including a penal interest to ICTS. If after receipt of payment, the contractor has been unable to pay his workers/employees or pass on other benefits like washing allowance, ESI, PF, etc., and as soon as this fact becomes known to him, the contractor shall immediately refund all such amounts to ICTS with a covering letter explaining the reasons for such refund. The contractor shall make a certification on each bill to this effect.

Payment in respect of ESI, PF and other statutory payments shall be made/ reimbursed by the Centre only on submission of proof of payment and Schedule of Employees covered for such benefits.

4.1.1 Contractor's monthly claim/bill shall contain the following 10 elements only :

- a) Basic + VDA + others (if any)
- b) PF
- c) ESI
- d) ELI/Group Insurance
- e) Uniform + washing charges of uniform supplied
- f) Supervision and Administration Expenditure
- g) Contractor's margin
- h) Taxes (ICTS is exempt from Service Tax)
- i) 1/6 relieving charges shall be paid on monthly basis. However, the contractor should ensure that minimum 90% attendance is maintained per shift of duty.
- j) Other charges, if any

PF, ESI and ELI will be reimbursed to the contractor only on production of Registration No. / ESI card/payment of ELI premium.

4.1.2 Leave Salary and Bonus: The leave salary and bonus shall be claimed by the contractor as and when these are paid by the contractor to its employees and the same will be reimbursed by the Centre on submission of proof for having paid. Leave salary is payable only if substitute is appointed in place of contract employee on leave subject to the condition that the contractor maintains 90% attendance per shift of duty.

4.1.2a Earned Leave: Leave with wages shall be provided at the rate of 15 days per annum per person (calculated @ 1 EL for every 20 working days). The balance leave available to the credit of the employees at the end of the contract would be paid as leave encashment to them. The expenditure in this regard shall be reimbursed to the contractor on submission of the proof of payment.

4.1.3 Uniform and washing charges: The uniform and washing charges will become payable only after the uniforms are provided by the contractor to his employees. Uniform charges will however be reimbursed on a pro rata basis along with monthly bill and the first bill should include arrears, if any. Washing charges are paid from the month the uniforms are supplied to the contract employees by the contractor. However, if during pendency of the contract, it is observed that appropriate uniform have not been issued by the contractor to its employees, for which reimbursement has been claimed by the contractor, then the Centre reserves the right to recover the amount paid towards supply of uniform and washing charges from the subsequent monthly bill of the contractor.

4.2 Bonus : Bonus shall be payable by the contractor to his contract employees once in a year before Dussehra/Diwali or when a contract employee's service is discontinued. The amount of bonus payable is 8.33% subject to maximum of **Rs.7000.00** per annum (the ceiling for calculation purpose from the salary or Wage of **Rs.7500.00** per month) as per Section 12 of Bonus Act. The eligibility limit for payment of Bonus from the Salary or Wage of Rs. 21000/- per month as per Section 2 (13) of Bonus Act, 1965.

4.3 The monthly/running bill of the contractor will become payable after the end of each month on submission of a bill with all details, data and certification by the Contractor, and on due certification by the Officer-in-Charge about the satisfactory services against the claim, the contractor's payment will be released only after the contractor disburses the salary to the contract employees as per Clause No. 4.5 every month.

- 4.4 The Officer-in-Charge/Accounts Officer is authorized to deduct any amount as determined by the Centre Director from the amounts due to the Contractor for any deficiency in the services provided by the contractor.
- 4.5 Payment of contractor's bill shall normally be made within 15 working days of submission subject to the claim being found proper in all respects and in accordance with the terms and conditions of the contract. All payments will be made after deduction of taxes and duties at source as applicable from time to time.
- 4.6 Payments by the contractor to the contract employees shall be disbursed on or before 7th of the succeeding month in the presence of the Accounts Officer and / or any other authorized officer of ICTS. If 7th happens to be a holiday, payments shall be made on the previous working day. The contractor shall notify all his employees /workers about the monthly payment date in their appointment order, and follow this schedule strictly, whether the Centre has paid the contractor's bill or not. The payment of salary and all other benefits such as bonus and over time charges to the contract employees shall be disbursed in the presence of Accounts Officer and / or any authorized officer of ICTS.
- 4.7 No claims will be entertained in respect of any discrepancy or defect or short claim if such demand is not made within 90 days of payment of the final bill.
- 4.8 Security Deposit: A security deposit @ 10% of the contract value shall be provided by the Contractor within 15 days of awarding of Contract, failing which the entire amount shall be recovered in the first 4 months' running bill. Alternatively, a Bank Guarantee from a Commercial Bank for the equivalent value may be furnished for the period of agreement with 3 months grace period.

The security deposit is refundable after expiry of the agreement subject, to (a) any claims on the Contractor, (b) after the Contractor certifies and confirms by submitting proof wherever possible as desired by Accounts Officer that the Contractor has paid bonus, all premium as PF/ESI, (c) that the contractor has submitted a statement to each of the employees who had worked under him, the moneys deposited as premium on ESI, Insurance, etc. The Centre reserves the right to deduct from the security deposit any amount for damages/deficiencies in service by the Contractor or to meet any statutory deficiencies. The security deposit does not carry any interest. The Centre shall have the absolute right to deduct from the security deposit and/or any amount payable to the Contractor and any damages as may be determined by the Centre Director, whose decision shall be final on account of any act or omission in the contract, by the contractor.

- 4.9 **It is important for the contractor to note that the rate quoted shall be inclusive of all taxes and duties/escalation and shall remain valid for the period of the agreement, i.e. 2 years from the date of issuance of Work Order. Any increase or decrease in the rates shall be only in respect of statutory duties / levies and such claim/s shall be valid only with adequate documentary evidence. Any decrease in the duties/levies during the period of agreement, shall entail corresponding reduction in the contract amount. If no details or break-up of taxes, duties/levies, etc. are indicated, it will be assumed that the quote submitted is inclusive of all taxes/levies/duties, etc.**
- 4.10 At any point of time, there must be a minimum of 90% attendance in each shift. Any absence or shortage beyond this may be managed by giving over time; shortage or absenteeism less than 90% in shift shall be penalized including termination of the contract. All the posts should be filled at any given point of time. No post should be kept vacant due to absenteeism. Payment shall however be restricted to actual number of people as physically deployed in each month.
5. **Penalties:** The contractor shall pay any claim made by the Centre of any deficiency (both tangible and intangible) in service. Such amount may also be deducted from bills payable to the contractor. It may be noted that the Centre shall have the right to forfeit the security deposit in full or part for any due/damages caused by the contractor. If the security deposit or outstanding bills of the contractor is found inadequate, then such monetary recoveries shall be effected from any amount payable to the contractor against this or any other contract until the dues of the Centre are fully settled. If the claim

of the Centre could not be met in this manner, the contractor shall pay up all such claims if a demand is made by ICTS.

6. **Suggestions Register:** The contractor will maintain a complaints/suggestions register prominently displayed and take immediate action on every complaint in consultation with the Officer-in-Charge. This register will be open to any authorized person of the Centre for inspection and supervision at all times.

7. **Safety, Security and Insurance**

- 7.1 The contractor shall follow all security rules of the Centre and instructions received from time to time regarding issue of identity cards, all material movements (incoming and outgoing).
- 7.2 During the pendency of the agreement, the contractor shall be liable fully to compensate all concerned for any loss, damage of construction of works, construction, plant and machinery, person, property, etc. including third party risks arising due to causes attributable to the agreement. The decision of the Centre Director shall be final and will be binding on both parties.
- 7.3 The contractor shall take Employees Liability Insurance of prescribed value for their employees. It must adequately cover all employees/workers under Workmen Compensation Act, 1928 as amended from time to time. Before starting the work, the contractor shall produce the original insurance policy and the license of the workers where applicable to the Centre.

8. **Miscellaneous**

- 8.1 The Security personnel should maintain the electronic Visitor Information Management System, log records for the vehicle movement and also check the incoming and outgoing vehicles. The Security Officer/ supervisors should be computer literate and shall be able to maintain electronic records of the visitors and vehicle movement.
- 8.2 The Security Officer shall monitor the Building Management System/ output of the CC TV camera. The Security Supervisor shall take charge in the absence of the Security Officer.
- 8.3 The work mentioned in the schedule is not exhaustive, but only indicative. The Centre reserves the right to increase or decrease the quantum of work. The contractor shall execute the work on the same terms and conditions and rates throughout the period of the contract.
- 8.4 The contractor shall meet the designated Officer-in-Charge of the Centre everyday to receive the details of issues/complaints to be attended and after attending to these complaints, a report on the same has to be submitted to the concerned Officer-in-Charge.
- 8.5 The employees/workers to be deployed by the successful bidder shall be qualified, properly trained and experienced to handle the services as outlined in the scope of work mentioned in Annexure "A". If such experienced hands are not available, either because the service is extremely specialized and only in-house training is possible, at least a certain percentage of employees/workers shall be experienced/trained who shall be able to impart training/expertise to others.

The contractor shall provide the name, address and other details of personnel to be deployed by him. A certificate stating that the character and antecedents have been verified should also be

furnished. A list of all the names shall be submitted at the beginning of the contract, along with a copy of each appointment order and whenever there is a change. No personnel will be changed unless ICTS has asked for it or without advance approval of ICTS.

- 8.4 The contractor shall ensure that no contract employee nor anyone from his side use ICTS transport to come to the work spot or return. The contractor shall use emergency services like medical help and emergency vehicles of ICTS in the event of any accident or emergency to his employees, though all responsibility for such accidents and any injury/death and or loss/damage will fully rest with the contractor.
- 8.5 At any point of time, there must be a minimum of 90% attendance in each shift. Any absence or shortage beyond this may be managed by giving over time; shortage or absenteeism less than 90% in shift shall be penalized including termination of the contract. All the posts should be filled at any given point of time. No post should be kept vacant due to absenteeism. Payment shall however be restricted to actual number of people as physically deployed in each month.
- 8.6 The Tenderer must indicate the deviation in Annexure-D, with reasons thereof. The deviations indicated by the tenderer shall be from the tender document issued by ICTS. Deviations shall be valid only if it is accepted by ICTS and forms part of the joint agreement.
- 8.7 The Tenderers shall check the website for any latest updates on the tender before the due date of submission.
9. **Dispute and Resolution:** Any dispute or differences that may arise between the parties shall be referred for sole arbitration to the Centre Director or his nominee. The decision of the Arbitrator shall be final and binding on the parties. The venue for arbitration shall be Bangalore. The provisions of the Arbitration and Conciliation Act, 1996 as amended from time to time shall apply. The courts in Bangalore shall have exclusive jurisdiction to deal with any or all disputes between the parties.
10. **Primacy of Documents:** The tender documents, subsequent communication exchanged and the work order as well as all annexures shall be part and parcel of this agreement. If there is any discrepancy between the above documents, clauses in the following documents will apply with primacy for communications issued after the work order, any pre-order correspondence as accepted jointly, followed by work order, tender documents and annexures thereof, i.e. tender documents and annexures have least primacy, if any clause or detail there has been superseded by communication after the opening of bids if jointly accepted, work order or subsequent communication to the contractor.
11. **Amendments to Work Order/Agreement:** Any amendment to the work order/agreement shall be valid only if both parties have agreed to such amendment(s) in writing duly authenticated by authorized representatives of both parties.

For and on behalf of International Centre for Theoretical Sciences

Administrative Officer

ANNEXURE – A

TENDER SPECIFICATIONS - SCOPE OF WORK

It is important that the prospective bidders visit the site before submitting the bids.

- a) Management of the entire security services with all security personnel including one experienced Security Officer at a senior level with adequate experience of running security operation of a large or similar organisation, preferably with contract staff to be provided by the contractor.

The Security Officer, Security Supervisor and Security Guards to be deployed by the Security Contractor will be required to perform such duties and responsibilities which will demand high level of physical fitness and mental alertness. The Contractor should take this into account while deploying the Security Personnel.

- b) Further, the prospective bidders may please note that ICTS reserves the right to modify the scope of work (i.e., increase or decrease) depending upon the exigencies.

Currently the following requirement is envisaged:

1. Security Officer at Gate - 01 (General Shift)
2. Security Supervisor -06 Nos (02 in each shift - position one main gate, one on rounds)
3. Security Guards - 36 Nos (12 in each shift - 1 post in Raman Building, IISc, 11 posts as per Annexure “F”)

Total requirement of security staff - 43 including 1 general shift duty

Based on our estimate, this is the bare minimum manpower requirement, to maintain the Security Services. ***However, contractors can specify manpower deployment pattern they propose to adopt for this work after thoroughly studying the scope of the work and clearly understanding the same by attending the PRE-BID meeting. The Contractors shall have all their doubts cleared in the PRE-BID meeting. It is completely Contractor's responsibility to fix the staff deployment pattern and to fulfil the requirements of ICTS. The figure mentioned above is indicative only.***

The schematic diagram (Annexure-F) of ICTS is enclosed. All intending contractors are urged to visit the ICTS campus and propose the manpower required under each category to manage the security services system as detailed in this document.

The scope also includes the following:

1. Assuming total responsibility of the security and vigilance of ICTS by the contractor depending upon the sensitivity of the area and the need of the organisation.
 - a) The security force has to be deployed to ensure that there is no theft, pilferage or harm or threat to any property or personnel of ICTS or others in the premises.
 - b) The security agency/contractor will be solely responsible to make good the loss, if any, due to any negligence of the contractor for acts committed by any of the personnel employed by him.
 - c) The security contractor will be responsible for drawing necessary duty schedule for the security staff, exercise control and ensure discipline of personnel. They have to be extremely polite and courteous while dealing with ICTS authorities, staff, students or visitors and shall carry out all communications and orders with utmost confidentiality, sincerity and diligence.

- d) Prevention of fire and basic maintenance of first aid fire-fighting equipment falls under the scope of security management services. They have to be prepared to deal with all emergencies round the clock throughout the year if any emergency arises which affect the personnel and properties of ICTS and device ways and means to combat them.
 - e) The contractor has to take custody of all the keys and duties related to them including issues and return, opening, closing, etc.
 - f) The contractor has to be available for all assistance needed by the authorities and implement all systems/instructions issued by the authority with respect to management of security services from time to time.
- 2. The designated Security Officer/s, the Assistant Security Officer/s and Supervisors posted at ICTS by the contractor must have a telephone facility at their residence along with a mobile connection.
 - 3. The contractor to whom the contract for Security Coverage Services is awarded shall ensure that Security and Fire Drill are carried out in regular intervals. For this the Security Officer of the contractor should submit a schedule to the designated Officer-In-Charge of the Centre, for the purpose.
 - 4. The contractor to whom the work is awarded should provide the contact nos. to the Officer-in-Charge and to the authorized representatives of the Centre.

ANNEXURE – B

PROFILE OF EXPERIENCE IN THE SECURITY SERVICES

(PLEASE ATTACH ADDITIONAL SHEET, WHEREVER NECESSARY)

1. Name and status of the
Proprietor / Director/ Partner :
2. Qualification :
3. Average age of the workmen :
4. Security experience in : Government / Public Sector / Research
Institute/ Private Institution
 - a. Position held :
 - b. Reasons for leaving :
 - c. Length of service and designation in
each post (*attach additional sheet,
if necessary*) :
 - d. Do you have experience of running a
system similar put to tender. If yes,
please give details :
5. a) Do you have a control room which
is open round the clock. If yes what
is the Name, phone No./Mobile No.
& the level of person manning it :
b) In case of a sudden accident, fire
or any emergency, what support in
terms of resources your organization
can provide? :
6. Have you provided All Risk Policy,
Employees Liability Insurance, etc. in
any of your contracts? If yes, give details. :
7. If you think you have expertise in
the work put to tender, please give
a brief write up on that. :
8. Any other information :

Signature :

Name :

Designation :

Name & Address of the company with :

Seal

Date :

IMPORTANT

- a. Please attach the Bio-data of the Security Officer who would be posted to ICTS if work order is awarded. b .Please enclose name, qualification, experience, etc., of Security Officers and supervisors.
c. Please obtain police clearance for people deployed at the Centre*

ANNEXURE – D

SCHEDULE OF DEVIATION FROM SPECIFICATIONS/CONDITIONS

All deviations from the specifications/conditions shall be filled in by the bidder in this schedule.

The bidder hereby certifies that the above mentioned are the only deviations from Technical Specifications / Commercial terms and conditions of this tender. (State NIL if no deviation is envisaged.)

Signature	
Name	
Designation	
Name of the company	
Date	
Seal of the company	

ANNEXURE - E**STATUTORY OBLIGATIONS:**

The selected contractor will strictly observe and follow the following statutory regulations/acts as well as any new rules/changes as applicable, during the period of this contract. He shall be solely responsible for failure to fulfil these statutory obligations. The successful bidder shall indemnify/is deemed to have indemnified ICTS against all such liabilities which are likely to arise out of the contractor's failure to fulfil such statutory obligations. All documents, registers pertaining to this contract shall be maintained meticulously and shall be provided periodically for inspection. The salient features of the statutory regulations/acts are listed below and it is the responsibility of the selected contractor that these regulations/acts and their amendments from time to time are strictly adhered to in totality. Even if the contractor appointed for this contract may be exempt from any or all of the following employee-friendly legislation, it is incumbent on all contractors to cover all their employees/workmen by this tender with these cover/benefits.

1. The Contract Labour (Abolition & Regulation Act, 1970):

The selected contractor shall obtain and produce license from the Labour Commissioner's office (Central). They will maintain and submit to us for inspection on demand such records as Muster Roll, Payment Register, Advance Register, Fines Register, etc.

2. Payment of Wages Act:

It is necessary that the contractor's employees are paid their wages payable for one month of working by 7th of the succeeding calendar month. The contractor will receive payment from the Centre only after he has disbursed in full the wages payable to his employees and submitted the proof of the same. The wages shall be distributed in ICTS premises and the Accounts Officer or one of the representatives from the Centre will be nominated to witness the disbursement of the wages, and sign the disbursement report or else it shall be disbursed directly to the employee's account.

3. Provident Fund Act:

The selected bidder shall cover their employees under the Provident Fund Scheme. The premia shall be paid as per existing rule partly deducted from their employees and the balance shall be by contribution from the successful bidder as indicated in Annexure B. Proof of such payment shall be submitted (including employee's and employer's contribution) every month as provided under Section 12 of the Act.

4. Employees State Insurance Scheme:

The successful bidder shall cover all their employees under Employees State Insurance Scheme as provided for under the relevant rules and shall remit the premium without default.

5. Minimum Wages Act:

The successful bidder shall pay well above the minimum wages to each of their employees. Such rates shall be the rate implied or agreed between ICTS and the contractor.

6. Workmen's Compensation (ELI):

All employees/workers shall be covered for injury/death under Workmen's Compensation Act 1923 by an Employer's Liability Insurance in the name of the contractor to cover all employees/workers employed by the contractor in ICTS. ELI premia is of the order of 3% on salary + DA as per the statutory laws and amendment.

7. Payment of Bonus Act, 1965:

Bonus shall be paid to all employees who have worked for a minimum of 30 days in the relevant accounting year shall be paid bonus. Bonus will be limited to 8.33% of total salary earned in the relevant accounting year. Bonus shall be paid every year one week before Diwali.

8. Karnataka Labour Welfare Fund Act, 1965.**9. General :**

Contribution towards PF, ESI & ELI shall be reimbursed to the contractor only in succeeding months on submission of proof of having paid the premium/subscription. Premia towards ELI shall be paid to the contractor on a pro-rata basis every month on submission of original policy and receipt. All premia/contribution/subscription collected towards such benefits shall be/shall have been promptly paid towards the purpose for which it is collected. If for any reason this has not been possible, the contractor shall promptly inform ICTS, which will suggest ways and means to put such unpaid amounts to proper use.

10. Karnataka Shops and Establishment Act 1961: Relevant for contract employee's Earned Leave

ANNEXURE F – Schematic diagram of ICTS

3/7/2017

Google Maps

Annexure F2

Google Maps

DAY SHIFT 11 Post.



Map data ©2017 Google 50 m

3/7/2017

Google Maps

Annexure F1

Google Maps

NIGHT SHIFT 11 POST



Map data ©2017 Google 50 m

INFORMATION TO TENDERERS

The Tender shall be evaluated under 2 (Two) Bid System

- a. Techno-Commercial Bid
- b. Financial Bid

Technical Evaluation shall comprise of

Sl No	Particulars		
1.	Pre-Qualification checklist – vendor to qualify in all the pre-requisites with sufficient proof.		
A	Registration Certificate of the firm	Y/N	
B	PAN NUMBER / Service Tax Registration Certificate.	Y/N	
C	Latest solvency certificate issued by the bank (not more than 3 months).	Y/N	
D	PF, ESI registration copies.	Y/N	
E	Acceptance of all terms and conditions, tender document and all Annexures duly signed on all pages	Y/N	
F	Any technical deviation indicated? If so, are they acceptable to ICTS	Y/N	
G	EMD enclosed	Y/N	
H	Does the vendor meet the previous minimum work experience criteria?	Y/N	
I	Provided All Risk Policy, Employees Liability Insurance, etc. in any of your contracts	Y/N	
J	Does the manpower deployment meet the minimum requirement indicated?	Y/N	
K	Does the firm meet all the above minimum criteria to evaluate further?	Y/N	

2.	Evaluation of Vendors – Vendor having maximum experience and highest work order values among bidders will be given maximum marks. Vendors meeting the minimum requirement will be given minimum marks and additional experience and value of work orders will be given pro-rata marks.	Min. Marks	Max. Marks
A	5 years' essential experience in providing Security Services in a reputed Organization and list of works on hand (pl. enclose documentary evidence) (more Work Experience will carry more weightage pro rata)	10	15
B	The contractor should have executed minimum 3 (three) works contract value of each not less than Rs. 66.00 Lakhs each or 2(two) works contract value of each not less than Rs. 100 Lakhs each or minimum 1(one) work contract value not less than Rs. 132.00 Lakhs in the last two year period. Order Copy and work completion certificate should be enclosed.	10	15
C	Minimum 2 (two) Performance Certificates from two existing clients after 01/01/2015.	5	10
D	Experience in Combat & Crisis Management availability of Control, Action arrangements in case of terrorist attack, Training Centre	15	20
E	Experience in first aid and medical	15	20
F	Experience in firefighting, servicing of fire equipment and training in Novec fire suppression system	15	20
		70	100

Signature, Name, Address and

Seal of the proprietor / Managing Partner etc.

Name:

Seal of the Company:

Designation:

Signature:

Date:

ANNEXURE – G

COVER – II – PRICE BID

1. Name of the firm along with Registration No. :
2. PF Registration No. :
ESI Registration No. :
(copies to be enclosed)
3. Registered address of the firm :
4. Status of the firm (tick what is relevant) :
5. No. of employees proposed to be deployed for running the contract.
 - a) For estimated quantities as in Annex. A.
 - i) Security Officer :
 - ii) Supervisor :
 - iii) Guards :
 (Co-operative, Proprietary, Partnership, Private Ltd. Public Limited Co., etc.,)
6. Monthly salary & other contributions payable to each worker /employee under:
 - a) The Minimum Wages Act (as per Central norms) and other statutory provisions (and requirements as enumerated by ICTS in these documents and as applicable) in force as on date (indicate with break up in the columns below).
 - b) You propose to pay (please indicate in column furnished in Table B below)
7. The percentage of salary (Sl.No.1 in Table-B below) to be paid by the contractor for various statutory benefits are listed below indicating percentage to be paid by the contractor, the part to be collected from the employee, and total.

TABLE A

<i>Sl.No</i>	<i>Statutory Benefits</i>	<i>% to be collected from employee</i>	<i>% to be paid by the Contractor</i>	<i>Total %</i>
1	PF	As per the statutory law in force		
2	ESI	As per the statutory law in force		
3	Bonus	-	8.33 *	8.33 *
4	ELI (Workmen's Comp)	As per the statutory law in force		

*Subject to maximum of Rs. 7000.00 per annum, for wages upto Rs. 21000 pm

Total bid amount per month inclusive of all taxes and duties as per Scope of Work and other details as contained in the tender document (please furnish in table below based on scope of work as shown in Annexure – A):

8. Total bid amount per month inclusive of all taxes and duties as per scope of work and other details as contained in the tender document (please furnish in table below based on scope of work as shown in Annexure-A):

TABLE - B

Sl. No.	Description	Security and Firefighting		
		Security Officer	Supervisor	Security Guards
1	Salary (Basic + VDA + others)			
2	PF			
3	ESI			
4	ELI (Workmens' compensation)			
5	Leave salary (max. 6% & 1/6 reliever charges)			
6	Bonus	-	-	
7	Uniform	Rs.600.00	Rs.600.00	Rs.600.00
8	Accommodation/ Food (max.7% if given)			
9	Washing charges	Rs.100.00	Rs.100.00	Rs.100.00
10	Any other (specify)			
11	Supervision & Administrative Expenses			
12	Contractor's margin			
13	Taxes, duties, levies,etc.(pl. provide break up details)			
14	No. of employees proposed			
	TOTAL (Rs.)			

9. Total Monthly Rate in respect of the following:-
Rate for one man day under each category

Sl. No.	Description	Requirement of manpower as estimated by the bidder	Salary per man Day	Rate per month in Rs. (including all duties taxes)
	Supervision in respect of security & liaison work and, (necessary infrastructure like office, telephone will be provided). The Security Officer - deployed have to be available at the office for direct supervision. Otherwise also, he should be available round the clock for any emergency that may arise out of the contract at the Centre			
a	Providing Security services			
	i. Security Officer			
	ii. Security Supervisors			
	iii. Security Guards			

- ☐ Specify designation and experience in the field with level for each column
- ☐ Please specify and attach separate sheets, if necessary
- ☐ All efforts have been made to indicate our requirement. However it is the responsibility of the contractor to fulfill the scope of work as per our requirement without any extra cost. Therefore adequate care must be taken before bidding to ensure that all items are covered.
- ☐ In order that the bidders have a clear idea, it is important that the prospective contractors visit ICTS to see the area and work and have discussions before submitting the bids.

All amounts in Table – B to be indicated in figures. In the event of any discrepancy/erasures only the lowest figure will be considered. The contractor shall quote salary, supervision & admin. charges, contractor's margin, (Sl. No. 1, 11 & 12 above) and the rest are either percentages of salary or fixed as indicated herein. Uniform and washing charges are Rs. 600+100 per month. **The contractor shall supply 2 sets of uniform and one set of training kit which consists of track suit, canvas shoes, socks and baton and rain coat/woollen sweater within a month of award of contract and a fresh two sets will be issued if the contract is renewed beyond one year by the 13th month, if renewed for 2nd year.**

The monthly and periodical premia/subsorption on all the above shall be paid by the contractor and the quantum to be paid by the employee shall be collected from each employee by the contractor or deducted from their salary. The quantum on leave salary and accommodation & food are 6% and 7% of salary respectively.

The statutory benefits, uniforms, etc. listed above are comprehensive. It is incumbent on the contractors to include any statutory or safety precautions, benefits, etc. as prevailing under various statutes and to claim premia or costs thereof under Sl. No.10 'any other' and indicate details thereof or separately. (pl. attach additional sheets, if necessary).