# Digital health data governance

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## Rapidly expanding volumes of health data

- Increased data volumes
- Increased opportunity for evidence-based decision making
- Increased risk of data breach, privacy violation
- Vulnerable populations are disadvantaged in negotiating data protection



Tiffin N, George A, LeFevre AE. How to use relevant data for maximal benefit with minimal risk: digital health data governance to protect vulnerable populations in low-income and middle-income countries. BMJ Glob Health. 2019 Apr 11;4(2):e001395

Analysis

**BMJ Global Health** 

How to use relevant data for maximal benefit with minimal risk: digital health data governance to protect vulnerable populations in low-income and middleincome countries

Nicki Tiffin, 1,2,3 Asha George, 4 Amnesty Elizabeth LeFevre 5,6

To cite: Tiffin N, George A, LeFevre AE. How to use relevant data for maximal benefit with minimal risk: digital health data governance to protect vulnerable populations in lowincome and middle-income

#### ABSTRACT

Globally, the volume of private and personal digital data has massively increased, accompanied by rapid expansion in the generation and use of digital health data. These technological advances promise increased opportunity for data-driven and evidence-based health programme

#### Summary box

Digital health data provide both opportunities for benefit and risks for vulnerable populations. We propose a data governance framework that can both reduce the risk of digital health data misuse while BMJ Glob Health: first published as 10.1136/bmjgh-2019-001395



### A framework to guide governance

#### PARTICIPANT PROTECTION WITH MAXIMISED BENEFITS

#### **OVERSIGHT AND ENFORCEMENT**

#### ETHICS AND CONSENT

Vulnerability
Potential harms
Confidentiality
Informed Consent
Beneficence
Return of results

#### **DATA ACCESS**

Procedural oversight Structural control

#### **SUSTAINABILITY**

Documentation
Back-ups
Provenance
Metadata
Accessibility
Fidelity

#### LEGAL FRAMEWORK

Right to privacy
Data repurposing
Data security
Third party access

#### **DATA GOVERNANCE**



# Pillars of data governance

- 1. Ethics and informed consent
- 2. Legislation
- 3. Data Access Controls
  - Procedural
  - Structural
- 4. Sustainability



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#### "Ethics" is much more than a review board

# PARTICIPANT COMMUNITY



It is about protecting the participant and their community, and ensuring that the benefits of research outweigh their exposure to risk.

Not just: "Can I get to do the cool research I want to do?"



#### Protecting the participant

- Confidentiality
- Beneficence
- Potential harms
- Vulnerable populations

Poor health, low SES, limited access to care

DoH Research approval
HRECS and Ethics approval
Informed consent/anonymisation/aggregation

De-identification is not equivalent to anonymisation



### Protecting the community

#### **Balancing benefits and risks**

- Understanding what creates risks
- Understanding what is considered a benefit

#### Local context and local understanding is essential

- Local consultation with stakeholders from planning stages
- Review of proposal by a local Ethics Review Board
- Understand what is culturally acceptable/not acceptable
- Sensitive reporting practices to mitigate risks
- Agree appropriate informed consent protocols
- Agree how data and biospecimens will be shared



### Participant information and informed consent

#### **Consent models:**

#### **Broad consent**

- One consent for all possible future use cases
- Oversight should be provided by an access committee

#### **Tiered consent**

• Multiple questions and consents about different levels of data use This study, other studies on this disease, other health studies, all other use

#### **Dynamic consent**

- Online platform describing ongoing research
- Tracking by participant of data/sample use
- Approve or withhold consent for each new study
   Limited by smartphone, internet access, digital literacy, not feasible in Africa yet



#### Respect for autonomy

- Ensure that research participants know exactly how their data and biospecimens will be used, including onward sharing
- Provide opportunities for participants to select their own level of comfort with onward use

#### **Tiered consent**

"I agree for my samples and data to be used in this diabetes study" YES/NO

"I agree for my samples and data to be used in other diabetes studies" YES/NO

"I agree for my samples and data to be used in other health-related studies"
YES/NO

[...]

Electronic recording keeping of consent tiers: identify what onward use each participant agreed to



### Respect for autonomy

- Return of results (actionable/unactionable)
- Re-contact for recruitment into future studies



#### Population diversity/ ancestry studies

- Separate consent
- Different potential harms family, community origins

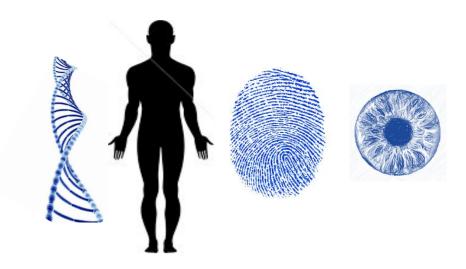


## Right to privacy

- Confidentiality
- Anonymisation/de-identification

DNA cannot be anonymised Granular, longitudinal data – re-identification risk

Data perturbation

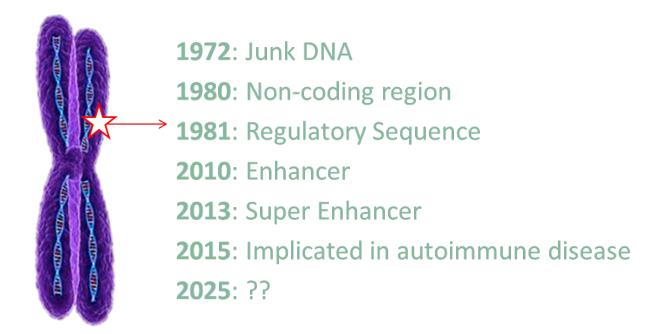




### Right to privacy

We do not yet know what potential harms might come from sequencing human genomes

The genomic sequence of an individual does not change, but what we can read from it will change in ways we do not yet understand.





#### Protection from harms

#### Personal harms – stigma, discrimination

- Re-identification
- Data breach, sensitive clinical data

#### **Community harms**

- African populations are genetically very distinct
- Genotypes can be associated with specific groups

(In)famous examples: Havasupai Native Americans
San in South Africa



#### Community engagement



- Respecting autonomy
- Ensuring acceptability of research and intended activities

**Ask, and discuss,** whether research outputs might expose the local community to risks of stigma or negative reporting, and whether survey questions and biological samples are culturally acceptable

- Promoting global equity
- Equitable participation by all local stakeholders, not only potential participants

Involve local researchers, local leaders, local institutions and biotech, local service providers e.g. health care service

Discuss and agree how data and biospecimens will be shared



#### Checklist

- ✓ Does the population under study benefit from this research?
- ✓ Does the population under study face unreasonable risks from this research?
- ✓ Are researchers from the population under study properly involved in leading, conducting AND reporting the research?
- ✓ Do you know what this population thinks about your research plan and findings?
- ✓ What do local people say about risks from this research, especially denigration/
  labelling/ stigma/ xenophobia/ ethnic violence/ unwanted attention?
- ✓ Does it add value to identify the specific population in your reporting? Would a regional or national identity be sufficient?



### Benefit sharing

A framework for the promotion of ethical benefit sharing in health research The PHA4GE Ethics and Data Sharing Working Group BMJ Global Health 2022;7:e008096.

**Practice** 

**BMJ Global Health** 

# A framework for the promotion of ethical benefit sharing in health research

Anja Bedeker,<sup>1</sup> Michelle Nichols <sup>1</sup>,<sup>2</sup> Taryn Allie,<sup>3</sup> Tsaone Tamuhla,<sup>3</sup> Peter van Heusden,<sup>1</sup> Olorunyomi Olorunsogbon,<sup>4</sup> Nicki Tiffin <sup>1</sup>,<sup>1,3</sup> for the PHA4GE Ethics and Data-Sharing Working Group

**To cite:** Bedeker A, Nichols M, Allie T, et al. A framework for the promotion of ethical benefit sharing in health research. BMJ Global Health 2022;**7**:e008096. doi:10.1136/ bmjgh-2021-008096

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Additional supplemental material is published online only.

#### **ABSTRACT**

There is an increasing recognition of the importance of including benefit sharing in research programmes in order to ensure equitable and just distribution of the benefits arising from research. Whilst there are global efforts to promote benefit sharing when using non-human biological resources, benefit sharing plans and implementation do not yet feature prominently in research programmes, funding applications or requirements by ethics review boards. Whilst many research stakeholders may agree with the concept of benefit sharing, it can be

#### **Summary box**

- ► There is an increasing recognition of the need to include benefit sharing in research programmes, but translation and the practical implementation of benefit sharing is slow.
- It can be difficult for researchers to operationalise benefit sharing in their programmes without practical guidance about the different forms benefit sharing might take.
- ► Wa have developed a honofit charing framework

BMJ Glob Health: first published as 10.1136/bmjgh-2021-008096 on



Nicki Tiffin

### Benefit sharing

- Build in mechanisms from proposal writing stage to ensure benefit sharing from onward use of resources
- Include benefit-sharing discussions in community engagement processes

# Types of benefits Financial

Health and wellbeing

Infrastructure

Equipment

Skills capacity

Knowledge

Services capacity

Career development

Attribution and recognition

#### Socioecological Model **Stakeholder Examples** World Health Organisation, Macro United Nations, African Union, International National Governments and Regional, National Legislators State, Provincial and Municipal Governments, Academic Institutional Institutions, Biotech Sector, Private Healthcare Industry, Funders, Educators Meso Community Communities, Population Groups, Ethics Committees, Community Society Advisory Boards Community leaders, Families and Family Communities of Patients and Interpersonal Research Participants Patients, Health Care Providers, Research Participants, Individual Micro Researchers and Students, **General Population**



## Integration with health service delivery

- Increasing capacity for collection of electronic medical data
- Research partnerships with health services to support data collection and management for health service provision
- With appropriate consent in place, these data can also support the research enterprise
- Avoid building parallel data economies
- Avoid expatriating valuable health data from research, ensure it also benefits patients through the health services
- Avoid the loss of health data once research programmes end

Data Centre Profile: The Provincial Health Data Centre of the Western Cape Province, South Africa.

Int J Popul Data Sci. 2019 Nov 20;4(2):1143. doi: 10.23889/ijpds.v4i2.1143. Boulle A, et al.



### Scientific Citizenship

Engaging with public audiences in a relatable way

Popular press and radio Online media Social media Talks School programmes

- Increasing familiarity with the scientific process and benefits of research
- Decreasing public anxiety about sharing of data and biospecimens
- Increasing public awareness about rights and protections around use of data and biospecimens



### Career development and mentoring

- It's a form of benefit sharing from research
- Often early- or mid-career researchers can make good use of existing samples and data to start building their research programmes, but need to know how to do this appropriately
- Ensure that researchers in training are exposed to issues around data and biospecimen sharing and governance
- Provide training and workshops to ensure that we all learn how to effectively and ethically share data and biospecimens



## Our publications that might be useful

Tiered informed consent: respecting autonomy, agency and individuality in Africa. Tiffin N BMJ Glob Health. 2018 Dec 17;3(6):e001249. doi: 10.1136/bmjgh-2018-001249,

A framework for tiered informed consent for health genomic research in Africa, Nembaware *et al.* 2019 Nature Genetics, Nov;51(11):1566-1571. doi: 10.1038/s41588-019-0520-x.

Patient-centric research in the time of COVID-19: conducting ethical COVID-19 research in Africa, Nembaware et al BMJ Glob Health, 2020 Aug;5(8):e003035. doi: 10.1136/bmjgh-2020-003035.

**RedCap eConsent Template for tiered informed consent**: Build your own electronic participant information and tiered consent process in RedCap using the template. Tamuhla et al. *BMC Med Ethics*. 2022 Nov 24;23(1):119. doi: 10.1186/s12910-022-00860-2

Population-level risks from aggregate genomic data: Potential risks and solutions for sharing genome summary data from African populations. Tiffin N. BMC Med Genomics. 2019 Nov 4;12(1):152. doi: 10.1186/s12920-019-0604-6.

Population-level risks from aggregate genomic data: Potential risks and solutions for sharing genome summary data from African populations. Bedeker et al. *BMJ Glob Health.* 2022 Feb;7(2):e008096. doi: 10.1136/bmjgh-2021-008096.



## Pillars of data governance

- 1. Ethics and informed consent
- Legislation
- 3. Data Access Controls
  - Procedural
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#### Legislation and legal compliance

#### National and regional legislation

- Protection of personal information Act
- Health Act
- Human rights charters and laws
- Constitutional law



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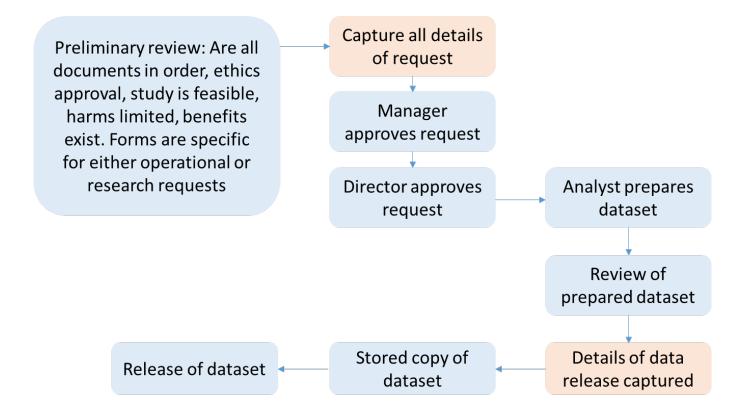


### Access control - procedural

- Systematic processing of data access requests.
- Detailed SOPs governing data access, use and management.
- Logging of all identifiers used in all studies
- Logging all queries and use of data
- Systematic decisions who can view and use which data



#### Example: research data request process





#### Data sharing infrastructure

- Protocols and SOPs describe data sharing agreements, collaborative agreements, benefit-sharing agreements
- We need ways to make these processes accessible and manageable for researchers sharing data and biospecimens
- We need to address barriers to data sharing:
- Difficulty accessing guidelines and 'how to' resources
- Resistance to centralising resources
- Difficulty conforming to data formats and specimen prep
- Flexibility needed depending on consent and legal restrictions



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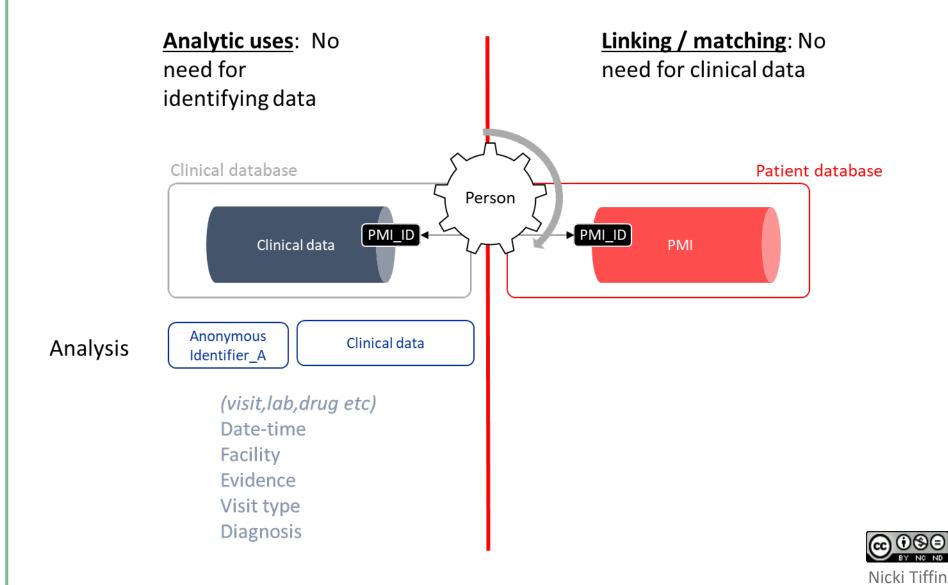


#### Access control, structural protection

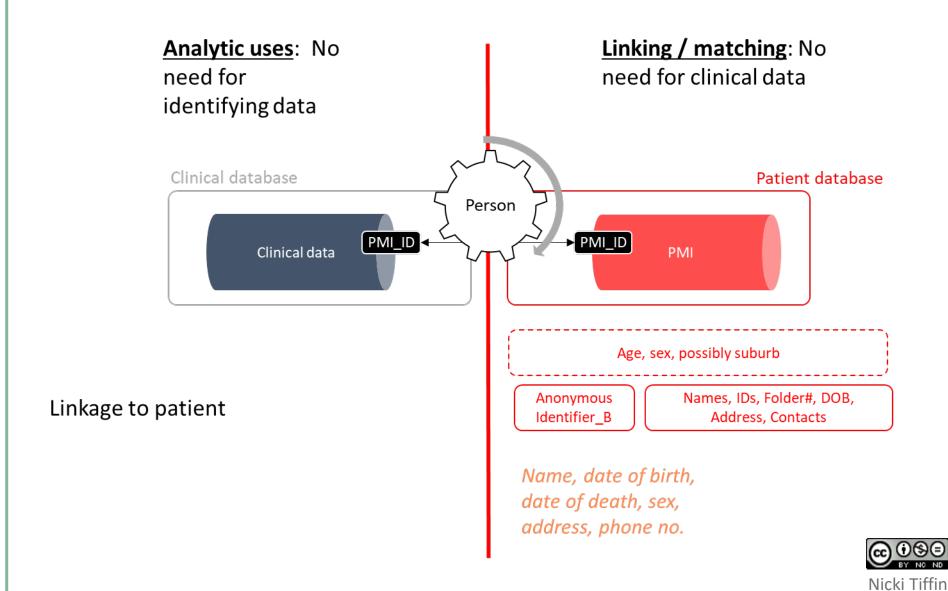
- Database- and field- specific access restrictions
- Firewalls, passwords
- Data transfer protocols
  - Use purposed platforms e.g. liftserver
  - No emailing of sensitive information
  - Password protection
  - Encryption (e.g. bitlocker, 7zip)
  - Separate file sends for clinical and identifying data
- Separation of identifying and attribute data



## Separating identifying and sensitive data



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#### Sustainability

#### **Documentation**

- Database structure
- Data processing protocols
- Changes to data structure and content
- SOPs (Data access process, data handling, etc)
- Knowledgebase not reliant on individuals
- Deployment-ready for implementation elsewhere



### Sustainability

- Standardisation
- Use data standards
- Requires upkeep of fields and meta-data (code books)
- Increases accessibility
- Ensures secondary use is feasible
- Keeps data management person-agnostic



# Oversight and enforcement

### **Oversight by**

- Data access committees
- Ethics committees

### **Enforcement by**

Legal infrastructure

e.g. POPI regulator (SA)

Data Protection Officers (EU)



# How can we do data sharing?



# How can we do data sharing?

**Responsibly!** 



## How can we do data sharing?

## **Responsibly!**

- An index card for data governance
- Riffing off the work of Harold Pollack

Max your 401(k) or equivalent employee contribution. Buy inexpensive, well-diversified mutual funds such as well-chosen target-date funds. Never buy or sell individual securities. The person on the other side of the table knows more than you do about their stuff Save 20% of your money. Pay your credit card balance in full every months Maximize tax-advantaged savings vehicles such as Roth, SEP, and 529 accounts. Pay attention to fees. It void actuely -managed funds Make financial advisors comment to fiduciary standard. Support social insurance for when things go wrong.



KE	EY POINTS FOR GOOD DATA GOVERNANCE
	he study participant knows what I am using their health data for, and s ok with it



KEY POINTS FOR GOOD DATA GOVERNANCE
1. The study participant knows what I am using their health data for, and
ís ok wíth ít
2. The ethics board knows what health data I am using, and how; and is ok
with it



- 1. The study participant knows what I am using their health data for, and is ok with it
- 2. The ethics board knows what health data I am using, and how; and is ok with it
- 3. This data use complies with legislation (e.g. in SA: POPI, Health Act)



- 1. The study participant knows what I am using their health data for, and is ok with it
- 2. The ethics board knows what health data I am using, and how; and is ok with it
- 3. This data use complies with legislation (e.g. in SA: POPI, Health Act)
- 4. All datasets and drives are password protected and encrypted



# Easy software solutions

### **Examples:**

### 7zip

Password protection and AES encryption for all data files

### **Excel** (RedCAP or MySQL is better!)

• Spreadsheets with password protection, encryption

#### **Bitlocker**

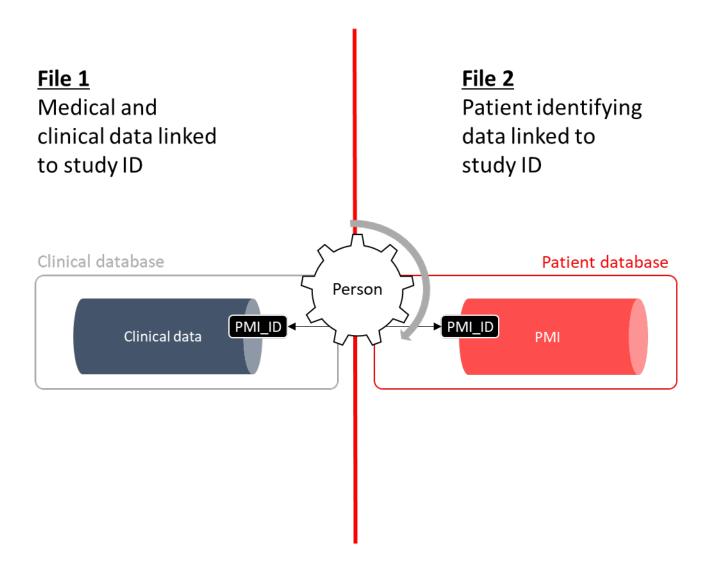
- Encrypt all drives where data are stored, including flash drives for data transfer
- Ask your departmental admin to file codes securely



- 1. The study participant knows what I am using their health data for, and is ok with it
- 2. The ethics board knows what health data I am using, and how; and is ok with it
- 3. This data use complies with legislation (e.g. in SA: POPI, Health Act)
- 4. All datasets and drives are password protected and encrypted
- 5. All participant identifiers are stored and transferred in a separate file to any clinical data



# Separation of sensitive and identifying data





- 1. The study participant knows what I am using their health data for, and is ok with it
- 2. The ethics board knows what health data I am using, and how; and is ok with it
- 3. This data use complies with legislation (e.g. in SA: POPI, Health Act)
- 4. All datasets and drives are password protected and encrypted
- 5. All participant identifiers are stored and transferred in a separate file to any clinical data
- 6. All anonymised data cannot be re-identified



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- 4. All datasets and drives are password protected and encrypted
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- 6. All anonymised data cannot be re-identified
- チ. I never use email to transfer identifiable health information, and I always send passwords separately (not by email).



# Passwords and secure transfer platforms

### **Never email passwords**

Use sms or telephone call

### Never send passwords together with data

• Just don't.

### Use secure data transfer platforms

Examples: Filesender, Liftserver.

 Do not use external resources such as Google Drive and Dropbox for sensitive data



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- 3. This data use complies with legislation (e.g. in SA: POPI, Health Act)
- 4. All datasets and drives are password protected and encrypted
- 5. All participant identifiers are stored and transferred in a separate file to any clinical data
- 6. All anonymised data cannot be re-identified
- 7. I never use email to transfer identifiable health information, and I always send passwords separately (not by email).
- 8. If I were a study participant, I would be happy with the way my personal health data are being used.



# Thank you

MLHD Organising Team, ICTS hosts Rahul: thank you for the invitation to participate

Team members and Collaborators:

Tsaone Tamuhla Eddie Lulamba Taryn Allie Vicky Nembaware

PHA4GE Ethics Working Group

ICDA Global Equity Working Group

ICDA Ethics and Policy Working Group

PHDC, Western Cape Dept of Health.

AAS Data and Biospecimen Governance Committee

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